I am pleased to present the SBA Seattle District Office Annual Report which demonstrates a successful and productive Fiscal Year 2003 for this office. Our principal goal was to reach more people through our financing and technical assistance programs. And our numbers were *impressive*!

With the help of our lending partners we helped a record 1,435 small business clients in our District. This was an astounding 56 percent increase in the number of businesses assisted the previous year, and resulted in \$308 million in guaranteed financing for small companies that created thousands of new jobs in our Washington State economy.

In 2003, free counseling sessions, workshops, seminars and educational programs assisted 25,299 clients throughout Western Washington! And, another 62,000 unique visitors clicked on www.sba.gov/wa/seattle - the Seattle District Office website for assistance and information!

We were proud to be ranked 7th in the nation in goal accomplishment amongst all 70 SBA Offices! This achievement was made possible with the help of our tremendous resource partners in the financial and technical service community and the 24 hard working employees of the SBA Seattle District Office.

My special thanks to all of you!

Bob Meredith, District Director SBA Seattle District Office



Seattle District

2003 Annual Report

www.sba.gov/wa

SMALL BUSINESS AWARDS 2003

The SBA creates a national spotlight each year to honor small business entrepreneurs and advocates who support the small business community. We honored the following recipients at the 2003 Small Business Awards Gala – a big night for small business – May 29, 2003

Washington State
Small Business Owner of the Year
Lawn Wiekkinger Airporter Shuttle

—Larry Wickkiser, AirporterShuttle/ BellairCharters, Ferndale

Financial Advocate
State of Washington
—Janie Sacco, KeyBank, Tacoma

Small Business Journalist of the Year State of Washington and Region X —Clayton Park, King County Journal, Bellevue

Veteran Small Business Advocate of the Year State of Washington and Region X —Edward Ebel, Salmon Computers, Inc, Bellevue

Home-Based Business Advocate
Washington State and Region X

—Kathy Gilman, Washington CASH, Seattle

Women in Business Advocate of the Year State of Washington —Amy Stanton, The Alaris Group, LLC

Research Advocate—Dr. Kenneth Walters, University of Washington
Bothell

Gold Medal Award

—Bank of America

Provided \$13,154,000 in loan funds for 415 loans in the Seattle District territory.

Our accomplishments.

ENTREPRENEURIAL DEVELOPMENT

Operated jointly by SCORE and the SBA, the **Seattle Business Information Center (BIC)** is a unique resource center designed to help small businesses with research and planning. In FY 2003 over 5,000 clients used BIC services. The **Seattle Business Enterprise Center (BEC)** is a state-of-the-art training facility that hosts a wide variety of group instruction for entrepreneurs on various topics. Over 2,500 clients were trained. The **Tacoma Business Assistance Center** offers business assistance to small business owners in distressed inner cities and rural areas. In FY 2003 more than 4,200 clients were assisted in the South Sound area.

One-on-one counseling was provided to over 12,400 clients in Western Washington through our partners the Service Corps of Retired Executives, Small Business Development Centers, Women's Business Center and through our alliances with the Washington State Office of Women and Minority Business Enterprise, Department of Revenue, IRS, OSHA, and Procurement Technical Assistance Centers.

The WNET (Women's Network for Entrepreneurial Training) roundtable series has continued in popularity in its five locations – Seattle, Tacoma, the Eastside (Bellevue), Kitsap County and the Everett area. The series offers training on a variety of small business management topics designed for the woman business owner. In 2003, attendance surpassed 1,000.

The Women's Business Center (WBC) at Community Capital Development (CCD) located in Seattle and Everett assisted 5,622 women entrepreneurs. The Centers serve six counties in Western Washington and provide technical assistance and training to women business owners helping them to acquire the skills they need to help their businesses grow and thrive financially.

MINORITY ENTERPRISE DIVISION—8(a)

The 8(a) Business Development Program exceeded \$66.0 million in contract awards to contractors certified under SBA's 8(a) Program. In FY 2003, the 8(a) Program awarded 76 new federal contracts to 22 contractors totaling \$57,180,542—an average of \$2.5 million per contractor. In addition 87 contract modifications, totaling \$8,908,028 were awarded to 87 contractors, bringing the total value of contract awards to \$66,088,570. In FY 2003 the Seattle District Office portfolio consisted of 75 8(a) contractors.

SURETY BOND GUARANTEE

The program helps small and emerging contractors obtain bid, performance and payments bonds. Area Office Four covers, AK, OR, WA, ID, GU, CA, HI, AZ, and NV. One of the most important benefits of the SBG Program is its support of minorities which continues to be very strong at 31% of the \$77 million in contract bonds guarantees and 39% of the \$392 million of bid bond contract dollars guaranteed.

FINANCING DIVISION

The Seattle District experienced record levels of activity in both the 7(a) and 504 loan programs during FY 2003. Through the remarkable efforts of 75 different lending partners, vital funds were made available to start, grow and sustain 1,435 businesses in the district territory.

Top Lenders - FY 2003				
Lender	Loan Amount	Total Loans		
Bank of America	241	\$13,908,100		
US Bank	61	\$21,194,630		
Evergreen CDA	53	\$25,870,000		
Kitsap Bank	52	\$11,656,000		
City Bank	51	\$8,170,700		
KeyBank	43	\$11,776,900		
Wells Fargo	33	\$8,457,900		
First Heritage Bank	31	\$7,543,500		
CIT Small Business Lending	26	\$15,976,100		
Whidbey Island Bank	22	\$5,411,214		
Nara Bank	20	\$12,527,000		
Banner Bank	19	\$5,399,150		
Comerica Bank	18	\$9,725,000		
Prime Pacific Bank	13	\$5,481,400		
Pacifica Bank	12	\$1,446,200		
GE Capital	11	\$4,772,500		
Viking Community Bank	11	\$2,403,400		
Columbia Bank	10	\$4,866,500		
Goleta National Bank	10	\$7,501,000		
First Union aka The Money Store	10	\$5,915,600		
Washington Mutual Bank	10	\$2,058,300		
Wilshire State Bank	10	\$4,261,500		
Mt. Rainier National Bank	9	\$1,321,156		
Peoples Bank	9	\$1,072,500		
California Center Bank	8	\$2,481,500		

TOP NEW MARKET LENDERS						
Lender	Minority	Veteran	Woman Owned	Total		
Bank of America	118	42	71	231		
US Bank	23	14	20	57		
Wilshire State Bank	36	1	8	45		
First Heritage Bank	13	17	12	42		
Kitsap Bank	12	10	13	35		
Wells Fargo	9	9	17	35		
Center Bank	26	0	7	33		
City Bank	29	0	4	33		
Capital One	7	8	13	28		
ECDA	8	7	7	22		

TOTAL LOANS BY COUNTY				
County	Loan Amount	Total Loans		
Whatcom	56	\$10,470,500		
Thurston	43	\$12,840,163		
Snohomish	256	\$53,523,130		
Skagit	52	\$10,436,836		
San Juan	2	\$397,400		
Pierce	179	\$48,675,600		
Mason	9	\$1,370,500		
Lewis	9	\$5,112,500		
Kitsap	75	\$15,529,000		
King	694	\$137,618,942		
Jefferson	11	\$1,419,300		
Island	16	\$3,545,200		
Grays Harbor	17	\$6,658,500		
Clallam	14	\$1,130,000		

LENDING PERFORMANCE FY 02 vs. FY 03				
	FY 01	FY 02		
7(a) Loans				
#'s	722	862		
\$'s (millions)	202.1	214.2		
504 Loans				
#'s	46	58		
\$'s (millions)	27.5	28.0		
New Markets				
African American	13	13		
Asian American	170	236		
Hispanic American	11	23		
Native American	8	7		
Women	116	168		
Veterans	104	98		
Total	422	545		